

**Behavioral Health Partnership
Oversight Council
Operations Subcommittee**

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Co-chairs: Lorna Grivois & Stephen Larcen

*Draft Meeting Summary: **Sept. 18, 2009***

Next meeting: Nov. 20, 2009 at 2:30 PM @ VO/Rocky Hill

No October meeting

CTBHP Rapid Response Team (RRT)

The RRT clarified provided assistance for TPL claims: information is on the EDS website at www.ctdssmap.com. Providers should contact RRT (*see contact info. below*) with questions about this.



BHP RRT summary
6-09.pdf

Discussion points:

- ✓ DSS has requested BHP indicator be on BH claims; should be implemented by the end of 2009. Charter Oak Health Plan BH claims will be differentiated in CTBHP claims reports.
- ✓ RRT will research the question about claims with more than one service listed, where the member aggregate co-pay remittances will be shown. Natchaug was asked to send examples of COHP individual/group services, co-pays.

ValueOptions Report



Operations
SubCommittee Preser

Discussion points included:

- Denials/appeals:
 - Future reports show the number of appeals upheld?
 - Those based on medically necessary can be discussed with VO psychiatrist.
 - VO does about 4-5000 PA per day, 500 denials/CY can be tracked by reason,

identify themes: information is used by VO to correct system problems as needed.

- Inpatient P4P will include maintenance of effort in discharge delay reduction and family engagement in the inpatient setting will be part of the initiative, going 'live' mid Nov. 09.
- ED/EMPS initiative: 28/31 hospitals agree to MOU with EMPS teams.
- Home-based services web registration will begin in Oct 09.
- Adult inpatient bypass program has not resulted in extended ALOS.
- RTC is not integrated with community based services: this needs to be looked at. How does family engagement 'work' when the family is a far distance from the youth in RTC?